

HP Engage Flex Pro Retail System

Do more in your store and beyond

Efficiently manage your retail business from the store floor to the back office with the HP Engage Flex Pro, our stable, secure, and highest-performing retail platform that delivers maximum flexibility for a range of deployments.

Build your best solution

Configure the perfect fit for your users and environment, whether it's point of sale, video surveillance, processing/controlling, digital signage or OEM with flexible connectivity, graphics, and networking options and a suite of retail peripherals.²

Poised to perform and expand with your business

Tackle every retail challenge with a powerful 8th Gen Intel® processor³. Adjust capacity as your needs change with endless storage options such as M.2 SSD or SATA HDD—up to five total drives per system.²

Secure, manageable, and reliable out of the box

Reduce the cost and complexity of managing your platforms and secure your critical assets with innovative, integrated, and proactive security and manageability features for your system and its data.



*Product image may differ from actual product



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Technical specifications

Available Operating Systems	Windows 11 Pro ¹ Windows 10 IoT Enterprise 2019 LTSC 64 ¹ Windows 10 IoT Enterprise 2016 LTSC 64 ¹ FreeDOS 2.0
Processor family³	8th Generation Intel® Core™ i3 processor 8th Generation Intel® Core™ i5 processor 8th Generation Intel® Core™ i7 processor Intel® Celeron® processor Intel® Pentium® processor
Available Processors^{4,5,7}	Intel® Celeron® G4900 with Intel® UHD Graphics 610 (3.1 GHz base frequency, 2 MB L3 cache, 2 cores) Intel® Core™ i3-8100 with Intel® UHD Graphics 630 (3.6 GHz base frequency, 6 MB L3 cache, 4 cores) Intel® Core™ i3-8100T with Intel® UHD Graphics 630 (3.1 GHz base frequency, 6 MB L3 cache, 4 cores) Intel® Core™ i5-8500 with Intel® UHD Graphics 630 (3.0 GHz base frequency, up to 4.1 GHz with Intel® Turbo Boost Technology, 9 MB L3 cache, 6 cores), supports Intel® vPro® Technology Intel® Core™ i5-8500T with Intel® UHD Graphics 630 (2.1 GHz base frequency, up to 3.5 GHz with Intel® Turbo Boost Technology, 9 MB L3 cache, 6 cores), supports Intel® vPro® Technology Intel® Core™ i7-8700 with Intel® UHD Graphics 630 (3.2 GHz base frequency, up to 4.6 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 6 cores), supports Intel® vPro® Technology Intel® Pentium® Gold G5400 with Intel® UHD Graphics 610 (3.7 GHz base frequency, 4 MB L3 cache, 2 cores)
Chipset	Intel® Q370
Form factor	Small form factor
Maximum memory	64 GB DDR4-2666 SDRAM; ^{8,9} Transfer rates up to 2666 MT/s.
Memory slots	4 DIMM
Internal storage	500 GB up to 2 TB 7200 rpm SATA ¹⁰ up to 256 GB SATA SSD SED Opal 2 ¹⁰ 256 GB up to 1 TB M.2 SSD ¹⁰
Available Graphics	Integrated: Intel® UHD Graphics 630; Intel® UHD Graphics 610 Discrete: NVIDIA® Quadro® P400 (4 GB GDDR5 dedicated)
Wireless technologies	Intel® Dual Band Wireless-AC 9260 802.11ac (2x2) and Bluetooth® 5 M.2, vPro™
Expansion slots	1 half-height PCIe x16 (x4); 2 full-height PCIe (x1); 2 half-height PCIe x4 ¹⁸
Ports and connectors	Rear: 1 headset connector; 1 RJ-45; 2 USB 2.0; 2 configurable video ports; 1 DisplayPort™ 2.0; 1 SuperSpeed USB Type-A 5Gbps signaling rate (charging); 2 SuperSpeed USB Type-A 5Gbps signaling rate; 1 PS/2 combo port ; Front: 2 SuperSpeed USB Type-A 5Gbps signaling rate ¹¹ ; (Additional optional ports include up to 6 RS-232 (5/12V), up to 6 12V USB, 1 24V USB, 1 RJ-12 cash drawer.)
Communications	LAN: Intel® I210-T1 PCIe® GbE; Intel® I219-LM GbE ¹²
Drive Bays	One 5.25" Two 3.5"; Two M.2
Environmental	Operating temperature: 0 to 40°C; Operating humidity: 20 to 85% RH
Software	Buy Office; HP ePrint Driver; HP Recovery Manager; HP Support Assistant; Absolute Persistence module; HP Hotkey Support; HP Wireless Wakeup; HP ePrint Driver + JetAdvantage Buy Office; HP ePrint Driver; HP Recovery Manager; HP Support Assistant; Absolute Persistence module; HP Hotkey Support; HP Velocity; HP Wireless Wakeup; HP ePrint Driver + JetAdvantage ¹⁴
Security management	Power-on password (via BIOS); Setup password (via BIOS); Trusted Platform Module TPM 2.0 Embedded Security Chip; USB enable/disable (via BIOS); Serial enable/disable (via BIOS); DriveLock; HP BIOSphere; HP Password Manager; HP Power On Authentication; Intel® Identity Protection Technology (Intel® IPT); RAID configurations; Removable media write/boot control; SATA port disablement (via BIOS); Support for chassis padlocks and cable lock devices; HP Sure Start Gen 4; Solenoid lock and hood sensor; HP Sure Run; Parallel enable/disable (via BIOS); Front USB enable/disable (via BIOS); HP BIOSphere Gen4; HP Sure Recover; HP Sure Sense; Multi-factor Authentication; HP Sure Click; HP Secure Erase; HP Client Security Manager; HP Multi-Factor Authenticate; HP Sure Click (Standard); HP Sure Sense (Standard); HP Sure Recover (via network); HP Sure Admin; Device Guard Enablement; Self Encrypting Drives



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Management features	HP BIOS Config Utility (download); HP Client Catalog (download); HP Driver Packs (download); HP System Software Manager (download); Update BIOS via Cloud or Network (BIOS feature); HP Management Integration Kit for Microsoft System Center Configuration Management Gen 2
Power	250 W internal power adapter, up to 90% efficiency, active PFC ²³
Dimensions	13.27 x 14.96 x 3.94 in; 33.7 x 38 x 10 cm
Weight	6.44 kg; (Exact weight depends on configuration.)
Ecolabels	EPEAT Gold with Climate+ ²⁴
Certification and compliance	IEC 60601-1-2
Sustainable Impact specifications	Low halogen ²⁵
Warranty	3 year (3-3-3) limited warranty and service offering includes 3 years of parts, labor and on-site repair. Terms and conditions vary by country. Certain restrictions and exclusions apply.



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Footnotes

Messaging Footnotes

¹ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.

² Sold separately or as configurable add-on features.

³ Multi-Core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

⁵ HP Sure Start Gen4 is available on the HP Engage Flex Pro equipped with 8th generation Intel® processors.

⁶ HP Manageability Integration Kit can be downloaded from <http://www.hp.com/go/clientmanagement>.

⁷ HP Sure Run is available on the HP Engage Flex Pro equipped with 8th generation Intel® processors.

⁸ HP Sure Recover is available on the HP Engage Flex Pro with 8th generation Intel® processors and requires an open, wired network connection. Not available on platforms with multiple internal storage drives or Intel® Optane™. You must back up important files, data, photos, videos, etc. before using HP Sure Recover to avoid loss of data.

⁹ HP Total Test Process testing is not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack.

Specification Footnotes

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³ NOTE: Your product does not support Windows 8 or Windows 7. In accordance with Microsoft's support policy, HP does not support the Windows® 8 or Windows 7 operating system on products configured with Intel® and AMD 7th generation and forward processors or provide any Windows® 8 or Windows 7 drivers on <http://www.support.hp.com>.

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⁵ Intel® Turbo Boost technology requires a PC with a processor with Intel Turbo Boost capability. Intel Turbo Boost performance varies depending on hardware, software and overall system configuration. See www.intel.com/technology/turboboost for more information.

⁷ Some functionality of this technology, such as Intel Active management technology and Intel Virtualization technology, requires additional 3rd party software in order to run. Availability of future "virtual appliances" applications for Intel vPro technology is dependent on 3rd party software providers. Compatibility of this generation of Intel vPro technology-based hardware with future "virtual appliances" is yet to be determined.

⁸ For systems configured with more than 3 GB of memory and a 32-bit operating system, all memory may not be available due to system resource requirements. Addressing memory above 4 GB requires a 64-bit operating system. Memory modules support data transfer rates up to 2133 MT/s; actual data rate is determined by the system's configured processor. See processor specifications for supported memory data rate. All memory slots are customer accessible / upgradeable.

⁹ All memory slots are customer accessible / upgradeable.

¹⁰ For hard drives and solid state drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 16 GB (for Windows 7) and 36 GB (for Windows 8.1/10) of system disk is reserved for the system recovery software.

¹¹ (2) USB 3.1 Gen 1 (5 Gb/s signaling data rate. Actual throughput may vary); allows for wake from S4/S5 with keyboard/mouse when connected and enabled in BIOS.

¹² Intel® I210-T1 PCIe® GbE: Sold separately or as an optional feature.

¹³ Wireless access point and internet service required. Availability of public wireless access points is limited. The specifications for the 802.11ac WLAN are draft specifications and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the notebook to communicate with other 802.11ac WLAN devices.

¹⁴ HP Sure Recover is available on the HP Engage Flex Pro with 8th generation Intel® processors and requires an open, wired network connection. Not available on platforms with multiple internal storage drives or Intel® Optane™. You must back up important files, data, photos, videos, etc. before using HP Sure Recover to avoid loss of data.

¹⁵ HP BIOSphere Gen4 Requires Intel® 8th Gen processors. Features may vary depending on the platform and configurations.

¹⁶ HP Client Security Suite Gen 4 Requires Windows and Intel® 8th generation processors.

¹⁷ HP Password Manager Requires Internet Explorer or Chrome or FireFox. Some websites and applications may not be supported. User may need to enable or allow the add-on / extension in the internet browser.

¹⁸ HP Sure Start Gen4 is available on the HP Engage Flex Pro equipped with 8th generation Intel® processors.

¹⁹ Intel® Identity Protection Technology (Intel® IPT) Models configured with Intel® Core™ processors have the ability to utilize advanced security protection for online transactions. Intel® Identity Protection Technology (Intel® IPT), used in conjunction with participating web sites, provides double identity authentication by adding a hardware component in addition to the usual user name and password. Intel® Identity Protection Technology (Intel® IPT) is initialized through an HP Client Security module.

²⁰ Firmware TPM Is version 2.0. Hardware TPM is v1.2, which is a subset of the TPM 2.0 specification version v0.89 as implemented by Intel Platform Trust Technology (PTT).

²¹ RAID configuration Is optional and does require a second hard drive.

²² HP Sure Run Is available on HP Engage Flex Pro products equipped with 8th generation Intel® or AMD processors.

²³ The TWR can support a single graphics card up to 75W. When configured with dual graphics cards support is limited to 35W for each.

²⁴ Based on US EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. EPEAT® status varies by country. Visit www.epeat.net for more information.

²⁵ External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen.

²⁶ HP Sure Sense currently available as an HP Softpack. HP Sure Sense will also be included in the image starting February 17, 2020.

²⁷ HP Sure Click is only supported on Intel Core i3, i5, i7, and i9 processors.

²⁸ HP Sure Click, Sure Run, Sure Recover & Sure Sense is supported on Win 10 Pro & Win 10 IoT Enterprise 2019 LTSC; but not on Win 10 IoT Enterprise 2016 LTSB.

