



ScreenID
8707 Commerce Dr. Suite A
Easton, MD 21601
FBI- Approved Channeler

October 28th, 2025

[REDACTED]

Dear Ms. [REDACTED]

ScreenID has submitted your fingerprint cards to the FBI two separate times, and they were rejected based on the following message from the FBI: “The quality of the characteristics is too low to be used”. Your fingerprints did not clearly show the necessary loops and whorls required necessary to meet the FBI’s threshold. Therefore, we are unable to send a response to the inquiry that you requested.

ScreenID recommends that you contact the FBI directly for more information regarding your request. For additional information on the FBI’s process please visit <https://www.fbi.gov/services/cjis/identity-history-summary-checks>. You may also contact the FBI customer service at (304) 625-5590 for more information.

Sincerely,

ScreenID

www.inquiriesscreening.com

866.987.3767 Phone □ 866.887.3767 Fax

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