

HIGH-END STANDARD SOFTWARE

FOR THE WEB-BASED MANAGEMENT OF
INTERNATIONAL MOBILITY, RECRUITMENT AND COOPERATION

OFFER: SUPPORT PACKAGE

ORDER NO.: MO-LT VILNIUS06-A-25-002



Mykolas Romeris
University

SOP Contact Person:

Astrid Scharinger
Project Management & Support Team

SOP Mobility-Online GmbH
Schönbrunnerstraße 297/1/4
1120 Vienna, Austria

t: +43 (0) 505 29 56
f: +43 (0) 505 29 91
e: project@service4mobility.com
w: <http://www.sop.co.at/>

Mykolas Romeris University

Ms. Audra Dargytė Burokienė
Ateities g.20,
LT-08303 Vilnius
Lithuania

Vienna, 25.09.2025

Dear Ms. Dargytė Burokienė,

As agreed, we are very pleased to offer you an additional support package with the following conditions:

Description	Amount	Unit	Price
Support package	72	hours	€ 155,00
Total			€ 11.160,00

1. CONTENT

This offer comprises all activities for content support, configuration enhancements, extensions and adaptations of the software which were not part of the original offer regarding the implementation of Mobility-Online. The electronic activity log used by SOP Mobility-Online GmbH, which you can view and download at any time in Mobility-Online under *Tools - Tickets/Orders - View orders*, serves as proof of the services provided.

If need be, the hours purchased within the scope of this offer can be transferred to another type of service (e.g. software development, workshop) after consultation and approval by the client.

Please note that documents or video recordings that the customer may receive as part of the fulfilment of this assignment may only be used for internal purposes. Any disclosure of these materials to third parties without the written consent of SOP is therefore expressly forbidden.

Please note that approximately 20% of the quoted workload will be allocated to project administration. This includes communication, planning and various administrative tasks that arise during the implementation of Mobility-Online.

2. VALIDITY OF THE SUPPORT HOURS

Unused support hours expire within 24 months from the date of signing the offer, as well as immediately in the event of termination of the contract by the customer.

3. BILLING

- 100% after order placement.

4. TERMS OF PAYMENT

30 days net without discount based on date of invoice.

5. VALIDITY OF THE OFFER

This offer is valid for 60 days after the date of creation, if it is not extended by SOP Mobility-Online GmbH in writing. This offer overrides all previous offers with the same content according to point 1.

Changes or updates to this offer must be made in writing; this includes exiting this clause itself. This offer is subject to Austrian law. The place of jurisdiction is Vienna.

All prices mentioned (EURO) are without sales tax, but are subject to confirmation before the contract is concluded. This offer only includes services mentioned in point 1.

The buyer is not entitled to offset claims made by SOP Mobility-Online GmbH with a counter-claim unless this counter-claim is uncontested or judicially sentential.

According to the value-added tax regulations for intra-community supply of goods, no VAT is charged for customers within the European Union (exception Austria) with submission of a valid European VAT-number.

6. ANNEX

[General Terms and Conditions](#)

7. ASSIGNMENT/SIGNATURE

Yes, we order the above-mentioned support package according to the above-mentioned conditions.

I have read the General Terms and Conditions and agree with the above-mentioned conditions.

Place, date, official signature

Order number (if already available): _____

VAT identification number of the institution (if available): _____

Please send the signed offer via fax to +43 (0) 505 29 90 or send it via e-mail to project@service4mobility.com.