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Warszawa 12.12.2025

## INFORMATION LETTER

Dear Business Partner,

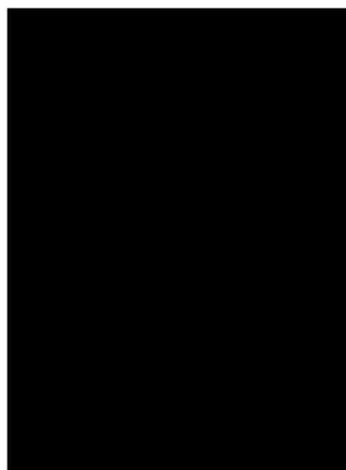
We would like to inform you that, due to recent changes in the production processes of IBM storage systems, a delay is expected in the delivery of certain storage components.

Specifically, this delay may extend up to ten weeks beyond the standard shipping timeframe.

The delay is a result of IBM's transition to a new on-demand manufacturing model for its storage systems.

We understand the importance of timely delivery and are committed to minimizing any inconvenience this may cause. Our team is closely monitoring the situation and will provide updates as more information becomes available.

If you have any questions or need further assistance, please do not hesitate to contact us.



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