

Fujitsu Finland OY

To Whom It May Concern

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July 03, 2020	Kaupo Grünberg	Product Business Unit
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Confirmation

Fujitsu Product Business Unit hereby confirms that the Support Pack with part number FSP:GN5S20Z00NDST1 and description „Support Pack 5 years On-Site Service, 9x5, next business day onsite response, valid in country of purchase“ entitles the customer to request warranty support for Fujitsu ETERNUS DX100 S4 Drive Enclosure during the period of 5 years from the registering of the support pack with a 9x5 nex business day on-site reaction SLA.

For more detailed service description please see the Fujitsu Support pack datasheet on the following link (page 221, section: „On-Site“ (vietoje teikiama) garantija):

<https://support.ts.fujitsu.com/In dexDownload.asp?SoftwareGuid=174355DD-AED4-4D8E-ABE8-240E7AE90891>



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