



America

# CERTIFICATE

The Certification Body of  
**TÜV SÜD AMERICA INC.**

hereby certifies that

**Cisco Systems, Inc.**  
170 West Tasman Drive  
San Jose, CA 95134-1706 USA

(All facilities listed on Appendix)

has implemented a Management System in accordance with:

## ISO 9001:2015

The scope of this Management System includes:

**Design, Development, Manufacturing  
Operations, Sales, Customer Experience  
Services and Support for Networking, Data  
Center, Communications, Video, Collaboration  
and Security Products, Solutions and Services**

Certificate Expiry Date: February 19, 2021

Certificate Registration No: 951 00 0875

Effective Date: February 20, 2018

Reissue Date: February 21, 2020



  
Mark Alpert  
Vice President, Business Assurance





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	North America		North America
1,3	Canada: Calgary, Alberta	3	US: Omaha, NE
3	Canada: Edmonton, Alberta	3	US: Overland Park, KS
3	Canada: Halifax, Nova Scotia	1	US: Pasadena, CA
1,2	Canada: Kanata, Ontario	3	US: Pewaukee, WI
3	Canada: Montreal, Quebec	3,4	US: Phoenix, AZ
3	Canada: Quebec	3	US: Pittsburgh, PA
1	Canada: Saint Laurent, Quebec	3	US: Pittsford, NY
3	Canada: Ottawa	3,4	US: Pleasanton, CA
3,4	Canada: Toronto, Ontario	1,3,4	US: Rancho Cordova, CA
1,3	Canada: Vancouver, British Columbia	3	US: Reno, NV
3	Canada: Winnipeg, Manitoba	1,2,3,4	US: Research Triangle Park, NC
3,4	Costa Rica: San Jose	1,2,3,4	US: Richardson, TX
3	Dominican Republic: Santo Domingo	1,2,3	US: Richfield, OH
2,3,4	Mexico: Guadalajara	3	US: Richmond, VA
2,3,4	Mexico: Mexico City	3	US: Ridgeland, MS (Jackson, MS)
3	Mexico: Nuevo Leon	1	US: Rockville MD
2	Mexico: Juarez	3,4	US: Rosemount, IL (Chicago, IL)
3	Panama: Panama City	3	US: Saint Petersburg, FL
3	Puerto Rico: San Juan	3,4	US: Salt Lake City, UT
3	US: Albany, NY	3	US: San Antonio, TX
3	US: Albuquerque, NM	3	US: San Diego, CA
3	US: Anchorage, AK	1,3,4	US: San Francisco, CA
1,2,3	US: Allentown, PA	1,2,3,4	US: San Jose, CA
1,3	US: Alpharetta, GA	1,3	US: Seattle, WA
3	US: Atlanta, GA	3	US: Southfield, MI
1,2,3,4	US: Austin, TX	3	US: Spokane, WA
3	US: Baton Rouge, LA	1	US: Spring, TX
1,3,4	US: Bellevue, WA	3	US: Tallahassee, FL
3	US: Bentonville, AR	1	US: Tulsa, OK
3	US: Birmingham AL	1	US: Waltham, MA
3	US: Birmingham AL	3	US: Washington, DC
3	US: Bloomington, IL	3	US: West Des Moines, IA
3	US: Bloomington, MN	3	US: Woodcliff Lake, NJ
3	US: Boise, ID		Asia
3	US: Boston, MA	3	Azerbaijan: Baku
1,3	US: Boulder, CO	3	Bahrain: Al Manamah
1,2,3,4	US: Boxborough, MA	3	Bangladesh: Dhaka
2,3	US: Carlsbad, CA	1,2,3,4	China: Beijing
1	US: Cambridge, MA	3	China: Chengdu
3	US: Camp Hill, PA	3	China: Chongqing
3	US: Carmel, IN	2,4	China: Dalian
3	US: Charlotte, NC	3	China: Fuzhou
3	US: Chesterfield, MO	3,4	China: Guangzhou
3	US: Clovis, CA (Fresno, CA)	1,2,3	China: Hangzhou
3	US: Colorado Springs, CO	1	China: Hefei
3	US: Columbia, SC	3	China: Nanjing
3	US: Cordova, TN	1,2,3,4	China: Shanghai
1,3,4	US: Costa Mesa, CA	2,3	China: Shenzhen
1,3	US: Denver, CO	1	China: Suzhou
3	US: Dublin, OH	2,3,4	China: Hong Kong
3,4	US: Englewood, CO	3	China: Wuhan
3	US: Farmington, CT	3	China: Xi'an
1,3,4	US: Fulton, MD	1,2,3,4	India: Bangalore
3	US: Franklin, TN (Nashville, TN)	1,3	India: Chennai
3	US: Glendale, CA	3	India: Hyderabad
3	US: Grand Rapids, MI	3,4	India: Mumbai
3	US: Greensboro, NC	3	India: New Delhi
1,3,4	US: Herndon, VA	3,4	India: Gurgaon
3	US: Honolulu, HI	1,3,4	India: Pune
1,2,3	US: Houston, TX	3,4	Indonesia: Jakarta
3	US: Irvine, CA	1,3,4	Israel: South Netanya
1,3,4	US: Iselin, NJ	1	Israel: North Park
3	US: Jacksonville, FL	1	Israel: Tel Aviv
3	US: Knoxville, TN	3	Japan: Fukuoka
1,3	US: Lake Oswego, OR	3	Japan: Nagoya
3	US: Las Vegas, NV	3	Japan: Osaka
1,2,3,4	US: Lawrenceville, GA	3	Japan: Sapporo
3	US: Louisville, KY	3	Japan: Sendai
3	US: Madison, WI	2,3,4	Japan: Tokyo
3	US: Mason, OH (Cincinnati, OH)	3	Jordan: Amman
3	US: Malvern, PA	3	Kazakhstan: Almaty
3	US: Melville, NY	3	Kuwait: Kuwait City
3,4	US: Miami, FL	3	Lebanon: Beirut
3	US: Moorestown, NJ	2,3	Malaysia: Bayan Lepas
3,4	US: New York, NY	3,4	Malaysia: Kuala Lumpur
3	US: Norwalk, CT	3	Pakistan: Islamabad
3	US: Oakland Park, FL (Fort Lauderdale)	3	Pakistan: Karachi
3	US: Oklahoma City, OK	3	Oman: Muscat

<http://www.tuvamerica.com/cisco/9001/>

[http://www.cisco.com/web/about/ac50/ac208/ac243/about\\_cisco\\_quality\\_certifications\\_home.html](http://www.cisco.com/web/about/ac50/ac208/ac243/about_cisco_quality_certifications_home.html)

Appendix 1 – Certificate 951 00 0875





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	Asia		Europe
3	Philippines: Taguig	1,3,4	Czech Republic: Prague
3	Qatar: Doha	3	Denmark: Aarhus
3,4	Russia: Moscow	3	Denmark: Copenhagen
3	Russia: Novosibirsk	3	Finland: Espoo
3	Russia: Saint Petersburg	1,3	France: Mougins
3	Saudi Arabia: Dhahran	3	France: Cesson Sevigne
3	Saudi Arabia: Jeddah	1,2,3,4	France: Issy les Moulineaux
3,4	Saudi Arabia: Riyadh	3	France: Lyon
1,2,3,4	Singapore: Singapore	3	France: Strasbourg
3	South Korea: Daejeon	3	France: Toulouse
3	South Korea: Pusan	3,4	Germany: Berlin
3,4	South Korea: Seoul	3	Germany: Bonn
3	Sri Lanka: Colombo	3,4	Germany: Dusseldorf
1,2,3	Taiwan: Taipei	3,4	Germany: Eschborn
2,3,4	Thailand: Bangkok	1,3,4	Germany: Munich
3	Turkey: Ankara	3	Germany: Hamburg
3,4	Turkey: Istanbul	1	Germany: Kassel
3,4	United Arab Emirates: Dubai	1	Germany: Koln
3	Vietnam: Hanoi	3	Germany: Mannheim
3	Vietnam: Ho Chi Minh City	1	Germany: Nuremberg
	Australia/New Zealand	3	Germany: Stuttgart
3	Australia: Adelaide	3	Greece: Athens
3	Australia: Brisbane	3,4	Hungary: Budapest
3,4	Australia: Canberra	3	Iceland: Reykjavik
3,4	Australia: Melbourne	3	Ireland: Dublin
1,2,3,4	Australia: North Sydney	1,3	Ireland: Galway
3	Australia: Perth	3,4	Italy: Rome
1,3,4	Australia: St. Leonards	1,2,3,4	Italy: Vimercate
3	New Zealand: Auckland	3	Latvia: Riga
3	New Zealand: Wellington	3	Lithuania: Vilnius
	South America	3	Luxembourg: Luxembourg
3	Argentina: Buenos Aires	3	Macedonia, Republic of: Skopje
3	Brazil: Brasilia	1,2,3,4	Netherlands: Amsterdam
3,4	Brazil: Rio De Janeiro	1,2,3,4	Norway: Oslo
2,3,4	Brazil: Sao Paulo	3,4	Poland: Warsaw
3,4	Chile: Santiago	2,3,4	Poland: Krakow
3,4	Columbia: Bogota	2,3,4	Portugal: Lisbon
3	Columbia: Medellin	3	Romania: Bucharest
3	Ecuador: Quito	3	Serbia: Belgrade
3	Peru: Lima	3	Slovakia: Bratislava
3	Venezuela: Caracas	3	Slovenia: Ljubljana
	Africa	3	Spain: Barcelona
3	Algeria: Algiers	3,4	Spain: Madrid
3,4	Egypt: Cairo	3	Sweden: Goteborg
3	Senegal: Dakar	1,3,4	Sweden: Stockholm
3	Kenya: Nairobi	3	Switzerland: Bern
3	Morocco: Casablanca	1,3,4	Switzerland: Zurich
3	Nigeria: Lagos	1,3	Switzerland: Rolle
3	South Africa: Cape Town	1	Switzerland: Ecublens
3,4	South Africa: Johannesburg	3	Ukraine: Kiev
3	Tunisia: Tunis	1	United Kingdom: Belfast
	Europe	1	United Kingdom: Crawley
1	Armenia: Yerevan	3	United Kingdom: Edinburgh
3	Austria: Salzburg	1,2,3,4	United Kingdom: Feltham
3,4	Austria: Vienna	3,4	United Kingdom: Glasgow
1,2,3,4	Belgium: Diegem	1,3,4	United Kingdom: London
3	Belarus: Minsk	3,4	United Kingdom: Manchester
3	Bosnia and Herzegovina: Sarajevo	1,2,3,4	United Kingdom: Reading
3	Bulgaria: Sofia	1	United Kingdom: Uxbridge
3	Croatia: Zagreb		

Scope Activities - 1=Design and Development 2=Manufacturing 3=Sales 4=Services and Support

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Appendix 2 – Certificate 951 00 0875



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