



This is to certify that

Rokas Glebavicius

has successfully demonstrated knowledge to meet the requirements of the

ITIL® Service Operation Certificate

Candidate Number

YM30260130

Connect Sphere

Date

19 December 2013

A handwritten signature in black ink, appearing to read 'D Clarke', is positioned above the name and title of the signatory.

David Clarke
Group Chief Executive

Official ITIL® Accreditor



Check the authenticity of this certificate at <http://www.bcs.org/eCertCheck>



00016402