

SERVICE AGREEMENT

INTRODUCTION

This Agreement is entered into between:

Enetpulse ApS (“ENET”), a company registered in Denmark with company number 25556631, VAT number DK 25556631 and registered office at Dybendalsvænget 3, 2630 Taastrup, Denmark and;

Lietuvos Nacionalinis Radijas ir Televizija (“LRT”) (“Subscriber”), a company registered in with company number 124241078, VAT number LT242410716. and registered office at S. Konarskio g. 49, LT-03123 Vilnius, Lithuania.

This Agreement replaces any previously made agreements between ENET (or any companies within the ENET group structure) and Subscriber (or any companies within the Subscriber group structure).

SUBSCRIBER desires to obtain a licence for certain content and certain other services from ENET for the Subscriber Product as outlined in **Appendix B**.

ENET desires to provide such content and services to Subscriber under the terms of this Agreement.

For the purposes of this agreement **“ENET Content”** means the content as outlined in **Appendix A**, which shall be accurate at the time of transmission to the best of ENET’s information and belief.

Accordingly, the Parties agree as follows:

1 GRANT OF LICENCE AND SERVICE

Subject to the terms and conditions of this Agreement, ENET grants to Subscriber a limited, non-exclusive, non-transferable licence to parse, display, publish, and promote the ENET Content in the Subscriber Product as outlined in **Appendix B**.

From the start of the Term, ENET will provide ENET Content to the Subscriber via ENET server(s) in eXtensible Markup Language (XML) format via HTTP using TCP/IP (HTTP over

TCP/IP), ENET API Services using a format of JSON and/or hosted Widget Service, which are developed, hosted and maintained by ENET. Access to the ENET Content will be restricted with login/password and IP-address authentication and authorization. ENET Content will be allowed to one test server and one production server only under this Agreement. If Subscriber requires the ENET Content on more receiving servers, Subscriber agrees that ENET has the right to add a 10% surcharge to the monthly subscription fee per additional server.

The Subscriber will make their system accept the ENET Content at their own expense. When requesting data from the ENET Client Area ("ECA"), the Subscriber will have to comply with the guidelines in ECA and follow the documentation provided in ECA:

<https://eclient.enetpulse.com/documentation/home>

ENET will assist in the setup process with up to 2 hours complimentary support. ENET will provide up to 1 hour complimentary support when needed for the ENET Content on a monthly non-transferable basis.

2 TERM

The Term of this agreement shall commence on January 1, 2026 for a period of **12 (twelve)** months (the "**Term**").

Under no circumstance shall the Subscriber's failure to provide launch materials as required by ENET affect the commencement date or duration of the term of this agreement or any of the Subscriber's payment obligations set forth herein. ENET will not be held responsible or refund any payment(s) for delays or failures on the part of Subscriber with regard to using the services of ENET which occur after the signing and commencement of this contract. Subscriber will thus be obliged to pay the subscription fee(s) due according to the Fees and Payment agreed in clause 3 of this contract.

3 FEES and PAYMENTS

Setup Fee: There is an hourly charge of 120 EUR per hour for support if more than 2 hours are used.

Licence Fee: During the initial Term, the Subscriber shall pay a Total Licence Fee to ENET for the amount of **EUR 42,000**.

The Licence Fee shall be payable by Subscriber to ENET in monthly instalments of **EUR 3,500**, according to the schedule below:

Period: 01/01/2026 – 31/12/2026: EUR 3,500 / month

The Licence Fee will be subject to changes according to the terms mentioned in **Appendix B**.

The instalments are due and payable in advance within 15 days after the invoice issue date (NET15).

Bank details:



All prices are exclusive of VAT or any sales tax.

While issuing the invoice for the License Fee, the 10 % withholding tax (tax that Licensee is obliged to deduct or withhold from License Fee according to the tax rules and regulations applying in the Licensee's Territory) will be deducted. The amount of withholding tax will be paid by the Licensee to the Lithuanian tax authorities and the certificate of tax deduction and payment to the Lithuania tax authorities will be presented by Licensee to the Licensor after the end of the year.

API usage: Up to 5 million server requests, up to 5 requests per second and up to 50 GB traffic per month is included in the above fee structure.

There is an additional monthly fee of EUR 25 per extra interval of up to 5 million server requests or up to 50 GB traffic above this limit.

Hosted products: Up to 15 million server requests and up to 300 GB traffic per month is included in the above fee structure.

There is an additional monthly fee of EUR 25 per extra interval of up to 5 million server requests or up to 50 GB traffic above this limit.

Any fees for additional server requests and traffic intervals will be charged on a month-by-month basis.

IT Support Fee: If further technical development or support is required - exceeding the service agreed upon in this contract - ENET would charge a minimum support fee of 120 EUR per hour. Additional Support Fees in excess of this minimum will be charged in 15-minute increments. ENET reserves the right to change the minimum support fee at any time by giving notice and receiving confirmation from Subscriber.

All prices are exclusive of VAT or any sales tax.

Late Payments: Any late payments shall bear interest at the rate of eight per cent (8%) per annum. If payment of Licence Fees or Support Fees is not made by the due date ENET reserves the right to suspend the supply of the ENET Content with no further notice. Interest on late payments shall continue to accrue notwithstanding termination of this Agreement for any cause whatsoever.

Subscriber shall have the sole responsibility to pay any applicable tax, levy, or third-party charges applicable in respect of the Licence Fee. Subscriber shall not make any deductions of any kind from payments due hereunder.

4 USE OF ENET CONTENT

Subscriber may permit end users to use content appearing on the Subscriber Product solely for personal, non-commercial use. Subscriber shall not, other than as provided herein, re-licence, resell, redistribute, transmit, brand, publish, copy, sub-licence, reproduce, or otherwise transfer or provide access to any of the ENET Content without the prior written permission of ENET.

Subscriber shall ensure that any of its third-party service providers receiving ENET Content contractually undertake not to use the ENET Content or to resell, sub-licence, distribute or otherwise provide fragments and/or ensemble of the ENET Content to its affiliates or any other third party. ENET may require the Subscriber to provide proof of such undertaking. The obligation of ENET to provide the Service is conditional upon Subscriber strictly complying with this Agreement and all applicable laws.

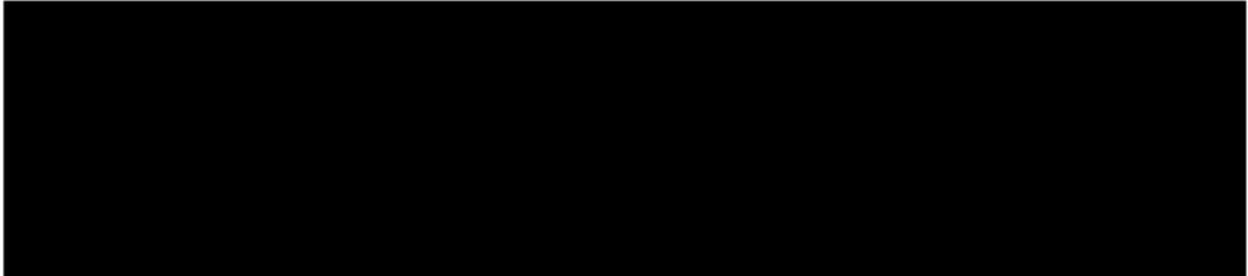
In the event that Subscriber should violate the obligations under this article, Subscriber shall pay to ENET in each particular case of such violation a penalty equivalent to ten (10) times the monthly amount mentioned in Article 3, which penalty is due for the mere breach and shall not be subject to abatement by any court. The payment of the penalty does not release the Subscriber from observing its contractual obligations and ENET shall be entitled to claim damages in excess of the penalty. In addition, the aforementioned penalty shall be without prejudice to any other remedies that may be available to ENET under the applicable law.

Any use of ENET Content in any manner, other than as permitted, entitles ENET to immediately suspend the Service, in addition to all other remedies and to terminate this Agreement and any other contracts between them with immediate effect.

5 REPRESENTATIONS, WARRANTIES & LIMITATION OF LIABILITY

Subscriber warrants, represents and undertakes it has full power and authority to enter into, execute and deliver, and to carry out its obligations in accordance with the terms of this Agreement. ENET warrants, represents and undertakes it has full power and authority to enter into, execute and to carry out its obligations in accordance with the terms of this Agreement. ENET and Subscriber are aware that the ENET Content is provided as a service

with no official licence to use and display logos, fixtures, live updates etc. that any third party might claim to have the rights to licence. To the best of ENET's knowledge, the ENET Content being supplied under this agreement has not been supplied in breach of any applicable law. Subscriber will be responsible for ensuring that it has all necessary rights and authorizations to publish and use the ENET Content within the Subscriber Product.



Except as expressly stated in this Agreement, ENET makes no representations or warranties, express or implied, including without limitation any implied warranty of quality, merchantability, completeness, or fitness for any particular use.

ENET's total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation, restitution or otherwise arising from or in connection with this Agreement shall be limited to an amount equal to one year's Licence Fee. In no event shall ENET be liable to the Subscriber for any special, indirect, exemplary, incidental, consequential damages, including any damage for any lost data, lost profits, lost revenues or lost savings, even if ENET has been advised, knows or should know of the possibility of such damages arising out of, or in connection with this agreement.

6 INDEMNIFICATION

Each Party shall at all times indemnify and hold harmless the other Party and affiliated companies, and the officers, directors, and agents of the other Party against and from any and all claims, damages, liabilities, costs and expenses, including reasonable legal fees, arising out of any material breach, and error or omission which results in a third party claim. Without prejudice to the terms of the indemnity each Party undertakes where it is able to under the particular circumstances to take all reasonable steps (including removal of disputed Enet Content) to ensure an expedited mutual resolution is achieved in the interests of ENET and Subscriber should it receive a third party claim in regard of the Subscriber product or the ENET Content.

For the term of this Agreement and for the period of 12 (twelve) months thereafter, without the prior written consent of the other party, neither party shall either directly or indirectly solicit or entice away (or seek or attempt to entice away) from the employment of the other party any person employed by such other party in the provision or receipt of the Services.

7 SERVICE PERFORMANCE

In the event of a problem of any kind with the Service, Subscriber will promptly notify ENET of the issue by mail to support@enetpulse.com. Mails will be handled 24/7 by ENET on duty staff.

ENET will use commercially reasonable efforts to resolve any such problems with the equipment available and/or the transmission system as soon as practicable after receiving notice. To the extent ENET has no control over the cause of the problem, ENET shall use reasonable efforts to correct the problem and restore service as promptly as practicable.

Further Service Level Agreement (SLA) is supplied in **Appendix C**.

8 PREVENTION OF PERFORMANCE

ENET is not liable for any delay or failure in the performance or losses arising under this Agreement where such delay, failure, or loss is attributable to acts beyond ENET's reasonable control, including without limitation, acts of God, war, riot, acts of terrorism, vandalism, sabotage, accidents, pandemics, fires, floods, severe weather conditions, civil commotions, insurrection, strikes, labour disputes, mechanical breakdowns, shortages or delays in obtaining suitable parts or equipment, material, labour or transportation, acts or subcontractors, interruption of utility services, acts of any unit of government agency, or any similar or dissimilar cause.

9 TERMINATION

Either party may terminate this Agreement under the following circumstances: (a) by either party immediately upon written notice if a receiver is appointed for either party or if either party petitions under any bankruptcy legislation or is adjudicated as bankrupt, or is declared as insolvent, or makes an assignment for the benefit of creditors or is subject to any analogous insolvency events in any jurisdiction; or (b) by either party upon written notice in the event the other party commits a material breach of the Agreement that is not capable of remedy or, if capable of remedy fails to cure such breach within 15 days of receipt of written notice of such breach. These termination rights are in addition to all other remedies.

It is clarified that should ENET validly terminate the Agreement pursuant to the aforementioned, the licence Fee for all of the then remaining current Term shall be payable.

Without prejudice to its rights of termination above, ENET shall be entitled to suspend the supply of the ENET Content under this Agreement upon giving written notice to Subscriber in the event of:

- I. Subscriber's non-payment of any sum due hereunder, until such time as proper payment is received in accordance with clause 3;
- II. a material breach of this Agreement and, where capable of remedy, such breach is not remedied within 15 days from receipt of a written notice giving particulars of the breach and requiring it to be remedied, and, where incapable of remedy, on receipt of written notice giving particulars of the breach.

Any suspension of service pursuant to this clause shall not affect Subscriber's obligation to pay the licence Fee in full in accordance with clause 3.

In case of a proposed Fee increase from ENET as per Appendix B, which is not possible to agree with the Subscriber, both parties will be allowed to terminate the Agreement with 3 months written notice.

Termination of this Agreement shall be without prejudice to any of the rights, remedies or obligations of the parties existing at termination including, but not limited to, the right to take action in respect of the circumstances giving rise to termination and the obligation to pay any sums due and/or payable hereunder.

10 RIGHTS RETAINED

Subscriber acknowledges that the Service and ENET Content are proprietary to ENET. ENET retains all rights in and to the Service and ENET Content, whether now existing or hereafter arising, including without limitation all rights under patent and copyright in any and all media, and the right to make derivative works of such information and/or materials. Subscriber retains all rights in and to the look and feel of the Subscriber product and any content (other than the Service and the ENET Content) it contributes to such a Subscriber product. Each party acknowledges that, except for the rights granted herein, it has acquired no right, title or interest in or to the other party trade-marks and Subscriber has acquired no right, title or interest in or to the Service or the ENET Content under this Agreement. Except as specifically permitted herein to attribute the source of ENET Content to ENET, Subscriber shall not use the ENET names, trademarks nor other ENET corporate identification for promotional, marketing or any advertising purposes without the express written consent of ENET.

11 ASSIGNMENT

The Subscriber shall not assign, novate, sub licence, redistribute, integrate or otherwise supply, utilise or deal with the ENET Content or any right or obligation arising under or in connection with this Agreement (and/or any other document entered into pursuant to or in connection with it) except as provided for in this Agreement or with the express prior written consent of ENET. Such restriction on dealing with the ENET Content shall for the avoidance of doubt extend to the use of the ENET Content to create, power or generate a business-to-business product based on the ENET Content which is licenced or otherwise

provided to third parties. In the event of the merger or consolidation of Subscriber with, or acquisition by, any other entity, ENET shall have the right to terminate this Agreement by so notifying Subscriber in writing on or within sixty (60) days after ENET has received written notice of such merger, consolidation or requisition.

ENET shall be entitled to assign any of its rights and obligations hereunder to any of its affiliated/associated companies.

12 ENTIRE AGREEMENT

This Agreement and the Appendixes attached hereto are the entire agreement between the parties with respect to the subject matter of this Agreement. There are no promises, representations, conditions or terms outside of this Agreement.

13 NOTICES

All notices under this Agreement shall be given in writing and sent by email on the following emails:

ENET: invoicing@enetpulse.com and Subscriber: [subscriber email]

Notices are deemed received immediately if sent at these email addresses. Each party shall notify the other party in writing of any change in the aforesaid email addresses.

Subscriber shall provide immediate written notice to ENET of any change of the Subscriber's name, the usage of ENET Content, the nature or the place of its business.

14 JURISDICTION

This agreement shall be governed by and construed in accordance with the laws of Denmark and both parties submit exclusively to the jurisdiction of the Danish courts.

15 CONTACTS

Subscriber:

Commercial:

Financial:

Technical:


[\[Redacted URL\]](#)

Enetpulse ApS

Commercial:

Support:

Accounting:

IN WITNESS WHEREOF, ENET and Subscriber have signed this Agreement by their duly authorised representatives.

Enetpulse ApS:

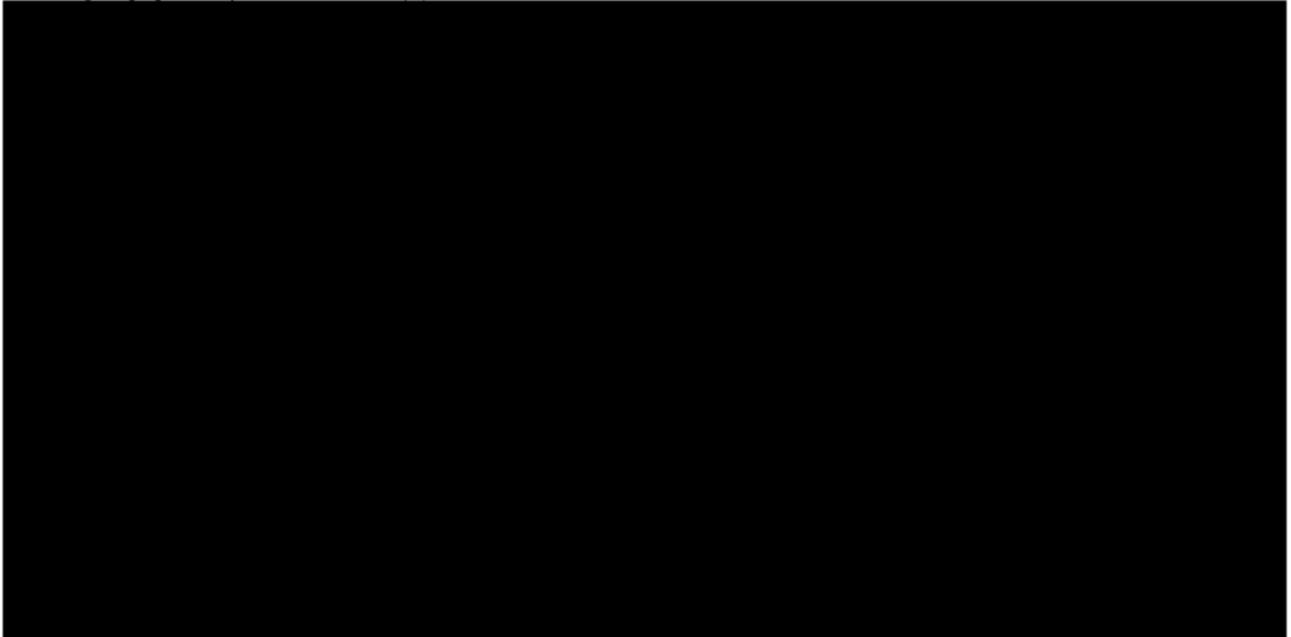
Subscriber:

Date: _____

Date: _____

Appendix A – ENET Content

Subscriber will have access to the following content:



Appendix B – Use of content

Subscriber is authorised to only use the ENET Content in the following product(s) (Website, App, and System etc.):

- <https://www.lrt.it/>

FEE DETAILS:

SERVICE	PRICE PER MONTH
MX - WIDGETS / HOSTED SITE:	EUR 3,500

The ENET Content is allowed to be used in Subscriber Website, App and/or System mentioned above including the web site traffic and/or App downloads at the moment of the signature of this Agreement.

Appendix C – Service Level Agreement

1. Definitions

Word	Definition
Delivered	Data pushed from ENET system to a client server and delivery confirmed by recipient script as described in ENET online documentation (https://eclient.enetpulse.com/documentation/xml-data)
Accurate data	Data delivered to the Subscriber and has been verified by ENET staff.
Inaccurate data	Data delivered to the Subscriber that is different from what actually happened
24x365	24 hours a day, 7 days a week, 365 days a year
Data being made available	Data being presented in either widgets, pull API or available in ENET push services
Downtime	Defined as periods of time where ENET services including XML services and Widgets are unavailable, not including Planned Maintenance Downtime.
Incident Received Time	The time logged in the Support ticket system when the incident notification is received.

2. Service Overview

2.1 – The Service Level Agreement

This SLA defines the service levels agreed between ENET and Subscriber applicable to the Sports Data Services in Appendix A.

2.2 – ENET services

ENET provides and ensures the following services under the SLA:

- Hosting, operation and maintenance of the Sports Data Services.
- 24x365 monitoring of the Sports Data Services.
- E-mail and Web-based support for high priority incidents.
- Emergency technical support ticket system, 24x365 for reporting incidents.

2.3 – Subscriber services

The Subscriber provides and ensures the following services under the SLA:

- Emergency contact/helpdesk, 24x365 for contacting in case of emergency and notifications of changes to the Sports Data Services, planned maintenance or other incidents that will have an effect on the service provided.

3. Service Target Levels

Sports Data Service for Matches in selected leagues/matches will be made available to the Subscriber in accordance with the following Target Service Levels:

Type	Service Level	Target	Calculation
Service Availability	Services available	99%	$(A/B) \times 100$, where: A = number of minutes where the services were operational in accordance with SLA definition. B = total number of minutes in a month scheduled
Delivered Sports Data	Data being delivered to client servers with http push when client service is responding	99%	$(A/B) \times 100$, where: A = Number of delivered pushes B = Total number of pushes attempted
Important corrections	Results verified then changed	<1% per calendar month	$(A/B) \times 100$, where: A = Number of confirmed results that are later changed despite confirmation B = Total number of confirmed results
Server uptime	Availability of Enetpulse servers	99% in each calendar month	$(A / B) \times 100$, where: A = number of minutes one or more servers are available and performing. B = number of minutes in calendar month.
Support	Availability	99% in each calendar month	$(A / B) \times 100$, where: A = number of hours support has been available. B = Number of hours in calendar month
	Response	99% in each calendar year	$(A / B) \times 100$, where: A = Number of support tickets receiving response within 15 minutes of creation. B = number of support tickets opened.

4. Service Availability

4.1 Overall availability

ENET will ensure that the Subscriber is able to connect to the Services. The overall availability must be no less than:

- 99%

of time in any calendar month as stated in 3. Service Target Levels.

Failure to reach the availability level commitment will be considered a breach of the Agreement and will entitle Subscriber to a refund of Fees according to below schedule:

- 98.99% to 98.75% equals a refund of 5% of the monthly Fee for the breaching month
- 98.74% to 98.25% equals a refund of 20% of the monthly Fee for the breaching month
- 98.24% to 98.00% equals a refund of 35% of the monthly Fee for the breaching month
- Less than 98% equals a refund of 50% of the monthly Fee for the breaching month.

4.2 Calculation of overall availability

Any period of non-availability, except for scheduled downtime and agreed maintenance, will be considered a fault condition.

The formula for calculating the Overall Availability if the Services is as follows:

$(A / B) \times 100$, where:

A = number of seconds one or more servers are available and performing.

B = number of seconds in the calendar month.

4.3 Calculation of Data Delivered

Sports Data Services is considered delivered in accordance with the metrics specified in this SLA if the live data is made available to the Subscriber within accuracy level.

4.4 Documentation for Service Outage

ENET will provide information about any relevant service outage, however Subscriber will have to provide documentation for Service outage for 4.1 to be released.

5. Service Coverage

5.1 Support Organisation

ENET will provide a support organisation for the diagnosis and resolution of all fault conditions.

Under normal circumstances access to the support structure will be made through defined contact points within both organisations. These points are shown in 10. Contact Information.

All incidents shall be handled by a single point of contact at both Parties, which are reachable 24x365 by online ticket system.

Any changes to the information given by a Party to another shall be immediately reported to the other Party.

6. Reaction Times

6.1 Reaction Times

The below reaction times apply to the services. All times are counted from the Incident Received Time. For a detailed description of priority levels please see:

Priority Level	Description	Response Time	Diagnose Time	Work-around Time
High	System Down Major Operational Problems	15 minutes	1 hour	3 hours
Low	Minor operational Problems	24 hours	48 hours	3 working days

6.2 Disagreement

The disagreeing Party to the other Party shall notify disagreement over assigned priority, with no undue delay. Can the priority issue not be settled in this dialogue the issue shall be escalated to the escalation contact as stated in Contact Information in this SLA.

Work shall continue as if the incident has the initial assigned priority, until the priority issue has been settled finally.

6.3 Escalation

If ENET does not act in accordance with the times set forth in section 6 above escalation to the appropriate escalation contact points should happen with no undue delay. The escalation contact points are stated in Contact Information in this SLA.

7. Incident Reporting

7.1 ENET Obligations

Following the initial analysis by ENET, all potential issues identified by ENET will be reported to the Subscriber through the Ticket system. All relevant information will be made known to the Subscriber including fault symptoms, estimated time of fault occurrence, impact to the Services, and any analysis activity that has been completed.

7.2 Procedure for reporting Incidents

Priority Level	Steps
High & Low	<p><u>ENET discovers the incident</u></p> <ul style="list-style-type: none"> - ENET investigates the problem and informs the Subscriber by making the information available through email to the Subscriber. - ENET concludes on investigation and informs the Subscriber by making the information available through email to the Subscriber. - ENET performs a workaround and updates the services if necessary.
High & Low	<p><u>The Subscriber discovers the incident</u></p> <ul style="list-style-type: none"> - The Subscriber informs ENET via the ticket system by email to support@enetpulse.com - ENET will respond to the ticket within agreed times. - ENET investigates the problem and informs the Subscriber by replying to the ticket. - ENET concludes the investigation and informs the Subscriber by replying to the ticket. - ENET performs a workaround and updates the services if necessary.

8. Planned Maintenance

8.1 ENET Obligations

In order for ENET to operate and maintain the Service there will be specific Maintenance windows. The maintenance windows will always be placed when there are no live matches

if possible. ENET will ensure that the Subscriber has received written notice of the planned maintenance windows no later than 10 working days prior to the maintenance in question. The following will be communicated to the Subscriber:

- The reason for the maintenance;
- The impact of the maintenance;
- Starting time of the maintenance activities;
- Maintenance activity contact person, if regular support staff does not handle this;
- Expected duration of the maintenance;
- Completion of maintenance windows with outcome result.

9. Changes to the service

9.1 Notices

When it comes to changes to the Sports Data Services ENET will notify Subscribers 4 weeks prior to implementing the changes in the production/live environment.

It is the responsibility of the Subscriber to provide ENET with a list of contacts as stated in 10.1 to be notified with the proposed changes with the notice periods listed above.

10. Contact Information

10.1 Contacts for ENET and the Subscriber:

Contact	Subscriber	ENET
Technical emergency 24x365		
Helpdesk Support request General questions		
Escalation & other management issues		
Change notification		